

TOP CHALLENGES WITH MICROSOFT OFFICE 365 DEPLOYMENTS

A Microsoft Office 365 deployment can appear deceptively simple. The reality is that there is a wide variety of considerations that hinge on an organization's unique business requirements. Whether it is a telecom reseller with 700 users in multiple offices migrating off an Exchange Online 2003 server or a five-person law firm migrating from a GoDaddy Pop Email server, each presents similar challenges and considerations. More importantly, each can be deployed smoothly with the following pre-deployment activities.

ACCESS: All deployments begin with access. Access to a business' core infrastructure and domain is a critical success factor. Domain access is critical to begin the Exchange Online deployment. We often run across this problem. For example, we recently helped a firm that contracted with a third-party web design company that controlled the company's website domain, but the web design contractor was away on vacation.

Companies facing this challenge – with no access to their domain –, will be challenged and suffer deployment delays. If you contract with a service provider that requires multiple days for change requests, you should consider switching immediately. Domain access means domain verification with cloud services. It is critical and cannot be over emphasized.

DATA: All data are not the same. Data can be old or new, even if they are in a new program. Data can be corrupt in the new application (Outlook) and you wouldn't even know it. You could be that user who has a 20 GB Outlook mailbox. OK, Sir/Madam, please go in and archive your mailbox. Wipe out and back up 10 gigs of that data. Even applications such as Outlook can become unresponsive when the size of a mailbox approaches 20+ GB. In this instance you are more than likely not using Outlook in a proper manner and do not have a proper file server on site or in the cloud. The new Outlook with SharePoint access is pretty cool. It lets you drag an attachment into a folder, and BAM, it's in SharePoint. Ask us about this!

MIGRATION: It all begins with the Internet – your connection quality and speed. If you have a DSL connection with an on-premises, server you're beginning your migration from a challenging starting point. Your deployment will likely require more time than you think. Another factor is a continuous connection. Without a continuous connection, data pulling will cease and be restarted. If the connection failed on a Friday and you are gone for the entire weekend, that is three days of data pulling lost.

Call Today for a discussion about your migration strategy and how we can help. 1-888-959-2825